

CLJ Career Connection

Interning Student:

Agency Information:

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Agent

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The Pennsylvania Office of Attorney General

A Typical Day

During a typical day at the Pennsylvania Office of Attorney General in State College, an intern will be assigned complaints that have been filed by consumers throughout Pennsylvania. In order to mediate these complaints, an intern is expected to contact both the consumer and the business. By communicating with both parties, an intern will attempt to find a remedy to the given conflict.

The Most Important Things I learned in the Field

While working at the Pennsylvania Office of Attorney General, I learned a great deal about both the criminal justice system as well as the business world.

Through my work as a mediator, I greatly improved upon my communication and organization skills.

This internship required that I understand and apply many laws pertaining to contracts

and other sales agreements.

This internship serves as a great experience regardless of the career path you wish to pursue. The development of communication skills is an asset that you will need in any job setting.

My Advice to Future Students

Preparation is a key element to this internship. Whether you are making a phone call to a business or a consumer, you must be familiar with the complaint as well as any laws that may apply to the situation. This will prepare you to answer any questions they may have.

The Highlight of my Experience

The highlight of my experience as an intern at the Pennsylvania Office of Attorney General was the opportunity it gave me to gain independent work experience, while at the same time being able to discuss and compare my experience with my fellow interns.

Overall, my internship was definitely a valuable experience.